

Notes on imitation products of "Wrinkle shot medical serum"

July 12, 2018

Pola Corporation

We sincerely thank you for your patronage of our products.

It has been found that our product called **Wrinkle Shot Serum** (manufactured by POLA CHEMICAL, sold by POLA), which is sold on the Internet and some websites in Japan and China is found to be a counterfeit product.

It has been confirmed by analysis that this type of imitation is completely different from the ingredients contained in our regular sales products, and there is no effective ingredient "NEI-L1" for improving wrinkles. Our company cannot guarantee the efficacy, safety and overall quality of such imitations, so we are very worried that it may cause harm to the health of consumers.

Therefore, please be aware that all products sold at Internet mail order sites, etc. are non-regular selling routes and there is a possibility of counterfeit goods.

When purchasing, thank you for purchasing from the regular sales route.

POLA Wrinkle shot Medical Serum provides sales services in a face-to-face manner, confirming the skin condition of each customer and explaining the correct use of the product. Our official online store is also not sold. Therefore, the goods circulated in the network sales channels are informal channels, and there is the possibility of imitations, drawing the attention of consumers. Please be careful.

When you choose to buy please buy from the correct distribution channel.

About our correspondence

We are currently investigating the distribution route etc. of counterfeit goods. We will also report damages to mail-order sites that have already confirmed the sale of counterfeit goods, and we will promote legal actions including civil litigation and criminal proceedings.

Furthermore, we cannot respond to appraisal, guarantee correspondence and exchanges with counterfeit goods. In addition, we are not responsible for accidents, defects or damage caused by counterfeit products, so we appreciate your understanding.

Warning Notice Regarding Counterfeit Products of “BA Protector”

October 2, 2018

We sincerely thank you for your patronage of our products.

Regarding the B.A Protector (Manufacturer: Pola Co., Ltd.) that we sell, we confirmed the status that counterfeit goods are circulating at the Internet mail order site in Japan and China.

As a result of analysing the confirmed counterfeit goods, contents are completely different from regular items, and active ingredients are not blended. We cannot guarantee all kinds of quality, such as efficacy and safety, at our company, so we are worried about the possibility of causing health damage to our customers.

B.A protector is handled only with the following regular sales route. For items sold separately, please be aware that there is a possibility of counterfeit goods.

When purchasing, thank you for purchasing the regular sales route.

We are currently investigating the distribution route etc. of counterfeit goods. We will also report damages to mail order sites that have already confirmed the sale of counterfeit goods, and we will promote legal actions including civil litigation and criminal proceedings.

Furthermore, we cannot respond to appraisal, guarantee correspondence and exchanges with genuine products for counterfeit goods. In addition, we cannot assume responsibility for accidents, defects and damage caused by counterfeit products, so we appreciate your understanding.

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Warning Notice Regarding Counterfeit Products of “White Shot Inner Lock Tablets”

August 27, 2018

POLA Inc.

Thank you very much for choosing our products.

It has been confirmed that counterfeit products are circulating on Japanese and Chinese internet mail-order sites for the product White Shot Inner Lock Tablets IXS (60 tablets/180 tablets) (Manufacture and Sales Source: POLA Inc.) that are distributed by POLA. After analysing the confirmed counterfeit products, the results show that the content is completely different from the official product and it is not composed of the active ingredients. POLA is completely unable to guarantee the effectiveness, safety and overall product quality for these counterfeit products, so we are apprehensive about the possibility of damage to the health of the customer.

White Shot Inner Lock Tablets IXS (60 tablets/180 tablets) are only available through the official sales routes as shown below. Please be aware that there is the possibility that products for sale elsewhere may be counterfeit products.

Please select our official sales routes when making your purchase.

Important Announcement

POLA Skincare and Cosmetics

It is with great sadness that we announce the upcoming closure of the distribution of POLA in Australia and New Zealand and via our online website www.polacosmetics.com.au.

Whilst our business has been extremely successful, as of 2018 POLA Orbis are changing their global strategy to focus on high end prestige department store counters and their own POLA branded stores.

Due to this new global policy, POLA will no longer be available for distribution in Australia and New Zealand through salons, cosmetic shops, beauty professionals, consultants and online.

As it stands, POLA have no imminent plans to open any department store counters or POLA branded stores in Australia as their current expansion focus is in China.

As a result, we will be selling our remaining stock over the coming year after which we will no longer have POLA available.

We invite you to place your orders to secure all your favourite POLA products knowing they are authentic and supplied by us, their official distributor. All remaining stock will be allocated on a first in basis.

We would like to express our sincere gratitude and thank all of our loyal customers for their loyalty and support over many years.

For any further information please contact Head office.

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